

Privacy Policy

Effective Date: Dec 20, 2025

De'Veilope Events ("De'Veilope Events," "we," "our," or "us") respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy explains what information we collect, how we use it, who we share it with, and your rights regarding your information.

1. Information We Collect

We may collect the following types of personal information from clients, prospective clients, partners, and website visitors:

- **Contact Information:** Name, email address, phone number, mailing address
 - **Event Information:** Event date, location, guest count, preferences, and other event-related details
 - **Communication Preferences:** Email and SMS preferences
 - **Payment-Related Information:** Billing name and address (payment processing is handled securely by third-party payment processors)
 - **Other Information You Provide:** Any information you voluntarily submit through inquiry forms, contracts, surveys, or direct communication
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2. How We Use Personal Information

We use the personal information we collect for the following purposes:

- To respond to inquiries and communicate with you
 - To plan, manage, and execute events and services
 - To send contracts, invoices, proposals, and other business-related documents
 - To send mailed materials such as welcome packets, printed documents, or event-related correspondence
 - To provide updates, reminders, and important service-related communications via email or SMS
 - To improve our services, operations, and client experience
 - To comply with legal, contractual, or regulatory obligations
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3. SMS Communications and Consent

If you opt in to receive SMS communications from De'Veilope Events, we may send you service-related messages such as appointment reminders, event updates, or important notifications.

SMS consent is not shared with third parties or affiliates.

You may opt out of SMS communications at any time by replying STOP or by contacting us directly.

4. Sharing of Personal Information

We do not sell or rent your personal information. We may share personal information only in the following limited circumstances:

- **Service Providers:** Trusted third-party vendors who assist with business operations (such as mailing services, CRM platforms, or payment processors), and only to the extent necessary to perform services on our behalf
- **Legal Requirements:** When required to comply with applicable laws, regulations, legal processes, or enforceable governmental requests
- **Business Protection:** To protect the rights, property, or safety of De'Veilope Events, our clients, or others

All third parties we work with are expected to maintain appropriate safeguards to protect your personal information.

5. Data Security

We take reasonable administrative, technical, and physical measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. While no method of transmission or storage is 100% secure, we strive to use commercially acceptable means to protect your information.

6. Your Privacy Rights

Depending on your location, you may have the right to:

- Request access to the personal information we have about you
- Request corrections to inaccurate or incomplete information
- Request deletion of your personal information, subject to legal or contractual obligations
- Withdraw consent for certain communications at any time

To exercise these rights, please contact us using the information below.

7. Accessibility of This Privacy Policy

This Privacy Policy is intended to be easily accessible and prominently displayed. A link to this Privacy Policy should be:

- Included near consent language on all web forms that collect personal information
 - Included in the footer of every page of the De'Veilope Events website
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8. Updates to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date. Continued use of our services after changes are made constitutes acceptance of the revised policy.

9. Contact Us

If you have questions about this Privacy Policy or how your personal information is handled, please contact:

De'Veilope Events

info@deveilopeexperience.com

4200 Atlantic Ave Suite 191, Raleigh, NC 27604

This Privacy Policy is provided for general informational purposes and reflects De'Veilope Events' commitment to respecting and protecting client privacy.